

OLYMPIA *** Guesthouse - REGULATIONS

1. Rooms in the guesthouse are rented on a daily basis. Check-in begins at 2:00 PM and ends at 11:00 AM the following day. Extensions are possible, subject to availability, and for an additional fee.
2. The total amount for the stay and the local tax (resort tax) must be paid on arrival. The deposit paid upon booking is non-refundable in the event of cancellation. In the event of departure earlier than scheduled, the fee for the unused portion of the stay is non-refundable.
3. Quiet hours are from 10:00 PM to 7:00 AM. During quiet hours, the entrance to the guesthouse is locked. Visitors are not permitted in the guesthouse after 10:00 PM. 4. The guesthouse staff remains available to guests and is obligated to immediately respond to any comments or concerns regarding the level of service, the operation of facilities, or the cleanliness and order of the facility. Please report any comments or concerns to the reception desk or the property owner.
4. Due to fire safety requirements, the use of heating devices (heaters, air heaters, etc.) is prohibited in the rooms. Furthermore, smoking cigarettes, e-cigarettes, candles, incense, and any form of open flame is strictly prohibited in the building and rooms. Ashtrays are available for guests to use outside on the property.
5. For the safety of all guests, staff may request access to the room in any situation that requires it.
6. Print this information for guests only and include it in the folder with the Regulations, pages 1-4. The rest is for your reading and reference. Please do not take any room equipment outside the room or the guesthouse building.
7. Meals are to be consumed exclusively in the restaurant. A packed lunch (for on-the-go or as a second breakfast) can be purchased for a separate fee – you can prepare your own meals from the items on display at breakfast (bags are available from staff).
8. Guests are financially responsible for any damage or destruction to the guesthouse's equipment and technical devices, whether caused by their fault or the fault of visitors. Please do not throw any items (hygienic products, etc.) into the toilet, sink, or shower in the bathrooms.
9. In the event of a breakdown in the room or damage to guesthouse property (e.g., stains, furniture damage, etc.), please notify reception immediately. The fee for lost keys is PLN 100.

We wish you a pleasant stay.